



Return & Refund Policy

Thank you for shopping at Sanigone Ltd
We are confident that you will be entirely satisfied with your purchase but if there is a problem, we are here to sort it out

Returns

You have 14 calendar days to return an item from the date you received it.
To be eligible for a return, your item must be unused and in the same condition that you received it.
Your item must be in the original packaging.
Your item needs to have the receipt or proof of purchase.

Refunds

Once we receive your item, we will inspect it and notify you that we have received your returned item. We will immediately notify you on the status of your refund after inspecting the item.
If your return is approved, we will initiate a refund to your credit card (or original method of payment).
You will receive the credit within 14 days depending on your card issuer's policies.

Shipping

You will be responsible for paying for your own shipping costs for returning your item. Shipping costs are non-refundable.
If you receive a refund, the cost of shipping will be deducted from your refund.

Faulty Goods

In the unlikely event that your goods arrive damaged or are faulty, please notify us immediately by email at info@sanigone.co.uk. Photographic proof of any damage or fault will be required. If it is accepted that the goods were received damaged or faulty, we will refund the cost of the item and the standard delivery charge for returning the item(s) to us. (any supplementary costs arising from choosing a type of delivery other than the least expensive type offered by us will be borne by you)

Contact Us

If you have a problem with your purchase please email info@sanigone.co.uk or call us on 0203 871 8366 before returning any items to receive a returns code.
Return address: 86-90 Paul Street London EC2A 4NE